



200 Commodore St. | Pratt, KS 67124 | 620.672.7451 | [prmc.org](http://prmc.org)

## **PRATT REGIONAL MEDICAL CENTER**

### *Financial Assistance Policy – Plain Language Summary*

#### ***Financial Assistance***

PRMC helps people who are not able to pay health care bills.

#### ***Eligibility Requirements***

Eligibility for financial assistance is based on many factors, including insurance coverage or other sources of money, income, family size, and other medical bills.

Approval of Financial Assistance is based on Federal Poverty Guidelines, located on the U.S. Department of Health & Human Services website. PRMC offers Financial Assistance on a sliding scale for patients with wages below 300% of the Federal Poverty Level. PRMC may also weigh other situations when making a financial assistance decision. *See the Financial Assistance Policy.*

Help is offered to those who don't have a health plan (insurance), enough insurance, or a balance they can't afford to pay. Patients must fill out a Financial Assistance Application and provide us with all needed records, such as tax returns, bank records, and pay stubs, noting all sources of money.

The completed application with all documentation can be mailed to:

***Pratt Regional Medical Center***  
***Attn: Financial Assistance Determination***  
***200 Commodore St.***  
***Pratt, KS 67124.***

If you wish to submit your completed application in person, please stop by the Financial Services Rep office located in the Main Lobby of Pratt Regional Medical Center.

#### ***How to Ask for Help***

The patient or an advocate (like a family member or a provider) can ask for help before, during, or after the care. The patient or person who must pay the bills will then be asked to fill out a form. We can only help with healthcare provided at a PRMC location by PRMC healthcare workers.



200 Commodore St. | Pratt, KS 67124 | 620.672.7451 | [prmc.org](http://prmc.org)

### ***Where to Get Copies***

You can get a copy of our Financial Assistance Policy and Application by calling (620) 302-1380 – Hospital or (620) 450-1146 – Clinics or by mail at 200 Commodore St., Pratt, KS 67124. The policy and form can be found online. You can also pick up copies of the policy and application form at (1) the main information desk, (2) the patient registration area, and (3) the financial services office at PRMC.

### ***More Information and Help***

For more information and help with the Financial Assistance Policy, call (620) 302-1380— Hospital or (620) 450-1146 – Clinic. You may also visit the financial services office in PRMC's main lobby.

### ***For non-English speakers***

Translations of the Financial Assistance Policy, Financial Assistance Policy Application, and this Plain Language Summary are available at [www.prmc.org/patients-visitors/payment-information/pay-my-bill](http://www.prmc.org/patients-visitors/payment-information/pay-my-bill)

### ***“Amount Generally Billed” (AGB)***

A patient who needs help can't be charged more than “amounts generally billed” for emergency or other medically necessary care to patients who have insurance for the same care.

### ***Other Help***

- Patients can save up to 13% on all of your out-of-pocket medical expenses by enrolling with AblePay. To learn more and enroll, enter [www.ablepayhealth.com/prmc](http://www.ablepayhealth.com/prmc) into your computer browser.
- PRMC offers help with locating health insurance through federal and state health care programs and health plans offered through the health plan exchange. Please call our Marketplace Navigator, Lisa Hart, at (620) 620-388-3486